

## Patient Portals - Key Features

### Patients Benefits:

- Allows patient on-line registration
- Access their medical information
- Access to their test /lab results
- Schedule or request an appointment
- Request prescription refills/referrals
- Complete/update demographic and insurance information
- Access to forms and educational material
- Pay outstanding balances

### Streamlines Clinic Operations:

- Reduces the volume of incoming phone calls
- Reduces check-in time - which improves clinic flow
- Sends electronic reminder calls
- Sends electronic patient statements
- Sends patient recall notifications
- Sending electronic notices such as closures, etc.